

Quality in Healthcare

31 October | Riyadh Front Exhibition & Conference Center (RFECC), Saudi Arabia

Accreditation partner



Attendee information

Dear Attendee,

Welcome to [Global Health](#) – Invest in Health. We have a full agenda, so please take a few minutes to read through the information in this booklet. It includes the programme and important information on how to claim your CME credit.

Access to Live in person conferences

The organisers sent the **digital badge** via noreply@gesevent.com to the email address of registered delegates. The digital badge will need to be saved on your mobile to enter the venue. Please contact globalhealthcs@informa.com if you have not received the log-in details.

Session Scanning

CME accreditation: Please ensure your badge is scanned each time you enter and leave the conference rooms.

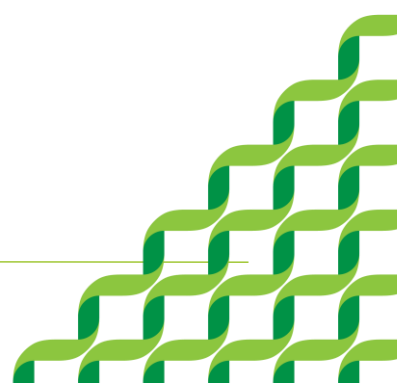
Speaker Refreshments

Speakers are welcome to have their coffee breaks and lunch at the VIP Lounge and Speaker Lounge located at Hall 3 Entrance/Exit.

Mobile Phones

Please turn your mobile phones to silent/vibrate mode during the conference to not disturb the session. Your cooperation is greatly appreciated.

Visit globalhealthsaudi.com/congress to learn more



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Parking and Other Transport

For more information on how to get to Riyadh Front Exhibition & Conference center (RFECC), please click [here](#).

Fire and Emergency

Fire Incident

During a Fire Incident, upon hearing the alarm/siren, remember to:

- Stay calm and follow the security guidance
- Use directed escape route
- Do not stop collecting personal belongings
- Remain at assembly point until further notice
- Report missing persons
- Do NOT re-enter the venue

Medical Emergency

If there is a medical incident, remember to:

- Isolate immediate area where the victim is situated
- Call for medical assistance
- Administer First Aid

Emergency Contact Numbers

List of important numbers to call during an emergency

- Emergency: 112
- Police: 999 / 911
- Traffic Police: 993
- Ambulance: 997
- Fire: 998

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Conference Schedule and Locations

Location	Room Name	Room Capacity	29-Oct	30-Oct	31-Oct
Booth: H4.F50	Riyadh Room	800	Leaders in Healthcare Summit	Leaders in Healthcare Summit	Quality in Healthcare (8 CME)
Booth: CONF 1	Jeddah Room	530	Nursing Conference (6 CME)	Future of Clinical Laboratory (5 CME)	Future of Preventive Health (6 CME)
Booth: CONF 2	Dammam Room	530	Future of Radiology (8 CME)	Joint Commission International (JCI)	Healthcare Finance and RCM

Exhibition

Please take time to visit the exhibition.

Sunday 29 October	09:00 – 18:00
Monday 30 October	09:00 – 18:00
Tuesday 31 October	10:00 – 17:00

Quality in Healthcare

31st October

Theme: Enhancing the Quality of Healthcare Services

In partnership with:



Overview

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In line with the Saudi Vision 2030 and the Health Sector Transformation Program, enhancing healthcare quality, patient safety, and patient experience are at the forefront of the Kingdom's priorities.

In partnership with the Quality in Health Care Association, the Quality in Healthcare conference will gather key healthcare leaders within the region and will highlight the current trends and issues in patient safety, best practices to improve quality of care, and enhance the quality and efficiency of health services and value-based healthcare.

Key topics

- Initiatives towards Quality of Care
- Role of Different Healthcare stakeholders in enhancing quality of care
- Patient Safety
- Role of Private sector in healthcare quality

Benefits of attending

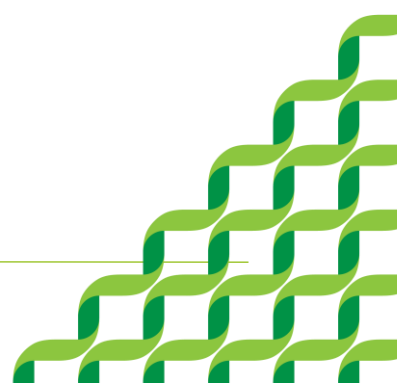
- Develop strategies to improve healthcare quality
- Recognise the current trends and issues in patient safety and illustrate measures to enhance the patient outcomes
- Identify the role of private sector and PPPs in enhancing quality of care
- Learn updates on Medical Referral system
- Discuss the role of healthcare clusters and what's next

Who Should Attend?

- Heads of Quality
- Heads of Medical Departments
- Quality Managers/Specialists/Analysts
- Quality Assurance Officers/Coordinators
- Managers Quality Improvement
- Risk/Project/ Unit Managers
- Patient Safety Officers
- Accreditation/Education Co-ordinators/Officers
- Clinicians/Consultants and Nurses

Evaluation

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Informa Markets, the organisers of Global Health 2023, are always striving to produce high quality and up to date medical conferences. We therefore appreciate all comments and feedback from our delegates, and we always ensure that we refer to them when producing the next year's programmes.

How to Obtain your CME Certificate

The Global Health Exhibition team would like to thank you for attending the live in-person conferences.

[Quality Healthcare](#) has been awarded 8 CME hours.

Important Reminders:

The SCFHS is a Saudi Arabian scientific commission that regulates health-care related practices and accreditation at all levels in Saudi Arabia.

The number of CPD/CME credits that you can earn is based on the duration of your attendance in each session. Credits are calculated as 1 hour of learning is equivalent to 1 CME credit.

To be eligible to claim credits, a minimum of 70% attendance is required.

CME credit claiming guideline for Saudi residents

- Please ensure that during registration you have submitted the required correct information including your SCFHS ID number
 - First Name
 - Last Name
 - Job title
 - Company
 - Email ID
 - Mobile number
 - Country
 - SCFHS ID Number
- If any of the submitted information are incorrect, you will not be eligible to receive the CME credits.
- If you would like to amend your registration information, please scan the QR code displayed onsite to access the form to use. You can also approach our badge assistance desk, or you may send an email to globalhealthcs@informa.com before the 31st of October 2023, 6PM (AST).
- **Reminder:** The organiser cannot accept further amendment requests after the 31st of October 2023, 6PM (AST). It is the attendee's responsibility to ensure these are submitted on time. The CME credits will reflect on the Mumaris accounts of KSA participants after **5 working days**, and only after review and approval by the Saudi Council.
- Please login on your SCFHS account to verify that the credits have been allocated.

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- Should you have any queries, please contact LSRegistrationsteam@informa.com or submit your query thru SCFHS customer care [link](#).

CME credit claiming guideline for non-Saudi residents

- The organizers will issue a CME certificate with the number of CME credits eligible to each attendee by the 9th November 2023.
- Certificates will be emailed from LSRegistrationsTeam@informa.com.
- The attendee can use the certificate to submit to their local bodies for cross recognition.
- It is important to note that the Saudi Council for Health Specialties does not have a formal agreement in place with other countries in terms of mutual recognition of CME credits. This would depend on the respective countries.
- You may contact our registration team via LSRegistrationsteam@informa.com if you fail to receive your CME certificate 20 working days after the last day of event.

AGENDA

10:45 Opening remarks

Dr Khalid Kheder Khalid, Chairman of the Board, Quality in Health Care Association, Advisor to H.E. the Vice Minister for Planning and Development and the General Supervisor of Executive Affairs, Ministry of Health – KSA, Riyadh, KSA

SESSION 1: ROLE OF HEALTHCARE STAKEHOLDERS IN QUALITY OF HEALTHCARE

Moderator:

Dr Khalid Kheder Khalid, Chairman of the Board, Quality in Health Care Association, Advisor to H.E. the Vice Minister for Planning and Development and the General Supervisor of Executive Affairs, Ministry of Health – KSA, Riyadh, KSA

10:50 Saudi Health Council

Dr Nahar Al-Azemi, Secretary General, Saudi Health Council, Riyadh, KSA

11:10 Health system resilience

Dr Saleh Abdullah Al Tamimi, Chief Executive Officer, Riyadh First Health Cluster, Riyadh, KSA

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11:30 Transforming Regulations for Health Practitioners: Considerations Saudi Vision 2030

Prof Aws Al Shamsan, Secretary General, Saudi Commission for Health Specialties SCFHS, Riyadh, Saudi Arabia

11:50 Role of private sector

Prof Ayman A. Abdo, Senior Vice President of Fakeeh Care Group, CEO – Dr.Soliman Fakeeh, Hospital, Riyadh, KSA

12:10 Role of public health in quality of healthcare

Dr Abdullah Algwizani, Chief Executive Officer, Public Health Authority, Riyadh, KSA

12:30 Lunch break | Exhibition visit

SESSION 2: PATIENT SAFETY & QUALITY OF CARE

Moderator:

Dr Fahad Albejaidi, Professor, Qassim University, Buraydah, KSA

13:30 Transforming patient safety: Emphasis on the role of leadership

Dr Ali Asery, Director General, Saudi Patient Safety Centre SPSC, Riyadh, KSA

13:50 Essential safety requirements

Dr Salem Al Wahabi, Secretary General, Central Board for Accreditation of Healthcare Institutions (CBAHI), Riyadh, KSA

SESSION 3: ACHIEVING HEALTHCARE EXCELLENCE THROUGH QUALITY DRIVERS

Moderator:

Dr Nasser Al Jarallah, Vice President, Almaarefa University, Riyadh, KSA

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14:10 Visiting Doctors program

Dr Faisal Al Dahmashi, Assistant Undersecretary for hospital services, Ministry of Health, Riyadh, KSA

14:30 Medical Referrals and enhancing healthcare quality

Dr Nawfal ALjerian, Director of Operations–Medical Referrals Center, Ministry of Health, Riyadh, KSA

14:50 Sustainability in Leadership – Going Green

Christopher Lewis, Chief Executive Officer, Wise Owl, UK

15:10 Role of Accreditation and paving the way to high reliable healthcare delivery

Murat Kucukkaya, Managing Director, JCI– Middle East and Africa

15:30 Quality improvement in mental health–challenges and opportunities for KSA as the sector grows.

Dr Alice Ashby, Consultant Psychiatrist, Associate Medical Director, London Psychiatry Clinic, London, UK

SESSION 4: INITIATIVES TOWARDS QUALITY OF CARE

Moderator:

Dr Abdullatif Alokifi, Assistant Director, General Directorate of Hospital Affairs, Ministry of Health, Riyadh, KSA

15:50 Transforming Healthcare Delivery: Leveraging HSSC COVID-19 Experience to Improve Quality of Care

Dr Maram Abdulmohsen Alotaibi, President, Health Support Services, Ministry of Health, Riyadh, KSA

16:10 Patient Experience Initiatives in MOH

Dr Abdulrahman Almalky, Deputy General Director – Patient Experience, Ministry of Health, Riyadh, KSA

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16:30 Our Journey in SEHA Virtual Hospital to Quality Excellence

Dr Ibrahim Al Baalharith, Chief Quality and Excellence Officer, SEHA Virtual Hospital and Innovation Enablement Center, Riyadh, KSA

16:50 Closing Remarks

Dr Khalid Kheder Khalid, Chairman of the Board, Quality in Health Care Association, Advisor to H.E. the Vice Minister for Planning and Development and the General Supervisor of Executive Affairs, Ministry of Health – KSA, Riyadh, KSA

17:00 End of conference

Scientific Committee

Conference Chair

- Dr Khalid Kheder Khalid, Board Chairman of Quality in Health Care Association, Advisor to H.E. the Vice Minister for Planning and Development, General Supervisor of Executive Affairs-Ministry of Health, Saudi Arabia

Scientific Committee

- Dr Fahad Albejaidi, Associate Professor, Qassim University, Buraydah, Saudi Arabia
- Dr Nasser Al Jarallah, Vice President, Almaarefa University, Riyadh, Saudi Arabia

Speaker Faculty:

- Dr Abdullah Algwizani, Chief Executive Officer, Public Health Authority, Riyadh, KSA
- Dr Abdullatif Alokifi, Assistant Director, General Directorate of Hospital Affairs, Ministry of Health, Riyadh, KSA
- Dr Abdulrahman Almalky, Deputy General Director – Patient Experience, Ministry of Health, Riyadh, KSA
- Dr Ali Asery, Director General, Saudi Patient Safety Centre SPSC, Riyadh, KSA
- Dr Alice Ashby, Consultant Psychiatrist, Associate Medical Director, London Psychiatry Clinic, London, UK

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- **Prof Aws Al Shamsan**, Secretary General, Saudi Commission for Health Specialties SCFHS, Riyadh, Saudi Arabia
- **Prof. Ayman A. Abdo**, Senior Vice President of Fakeeh Care Group, CEO – Dr.Soliman Fakeeh, Hospital, Riyadh, KSA
- **Christopher Lewis**, Chief Executive Officer, Wise Owl, UK
- **Dr Faisal Al Dahmashi**, Assistant Undersecretary for hospital services, Ministry of Health, Riyadh, KSA
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- **Dr Maram Abdulmohsen Alotaibi**, President, Health Support Services, Ministry of Health, Riyadh, KSA
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